

Enhanced Case Management in Carmarthenshire

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Context

- Small to Medium YOT
- Rurality
- Early Stages of ECM implementation





Why were we interested?

- Re-offending statistics
- Changing cohort - proportionate increase in number of complex cases
- Analysis of our most prolific re-offenders - small numbers of young people committing large numbers of re-offences
- Team interest in the model and management support
- Conundrum – what can we do differently with those that don't seem to respond to interventions
- A framework which sits comfortably with our experience

The complexity equation in Youth Justice





Operational Considerations

- Selection of staff for training
- Selection of cases – less statutory cases in the system
- Role of allocation meeting
- Time constraints and impact of rurality
- Including clinical supervision within our existing supervision framework
- Role in relation to management of risk
- Formation of ECM practitioners Group
- Role of Engagement Panel in ECM cases




How does it fit?

- Service structure – enables consistency of case manager with staff working across teams
- Existing familiarity with clinical supervision
- Development of a structure with Health and Educational Psychology to discuss “stuck” cases.
- Reclaiming social work agenda – relationship based work



The journey

- Information Sharing Agreement signed
- 4 staff trained and enthusiastic to commence
- Communications:-
 1. Full Staff Briefing with Jonny and Tricia
 2. Principle Education Psychologist briefed
 3. Management Board briefed
 4. Agenda item for Magistrates/ Courts meeting
 5. Children's Services Managers Meeting

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- Identification of eligible cases (3 identified)
 - Case discussions and dates agreed for Case Formulation Meeting
 - Correctional Program Assessment Inventory scheduled for last week in November



Legacy

- Reduced re-offending?
- Effective psychological and social work skill set is embedded in the YOPS
- Improvement actions from CPAI and measure of progress